



Oregon's District Operations Reviews - First Round

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Lessons learned in implementation

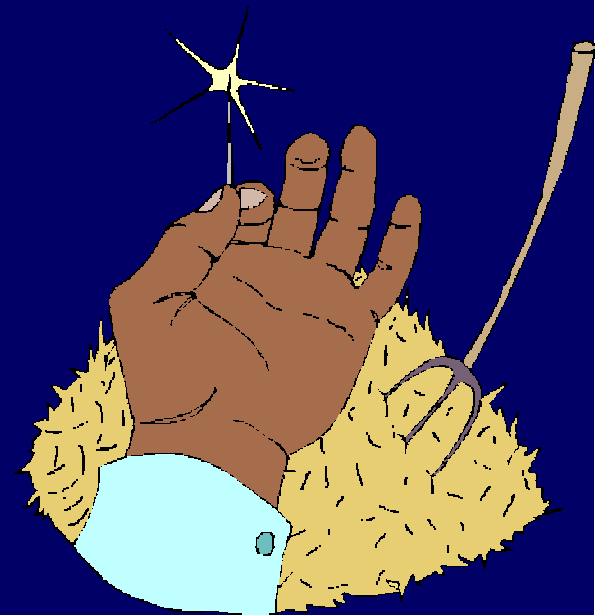
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The Process



1. The self-assessment worksheet
2. The ODA visit
 1. SWCD Board prioritization of the recommendations
 2. Follow-up technical assistance

A three-pronged assignment



- n What is really going on out there?
- n Who are the real experts?
- n What training and other support is most needed?

What we learned...



- n Some will welcome you....
- n Some will be hard to catch...
- n And who is who may surprise you!

What we learned

Good reviews take
more time than we expected.





What we learned...



Good self-assessment is the most
important piece



What we learned



- n We must provide tools if we can't provide bodies
- n Hits instead of phone calls

What we learned...



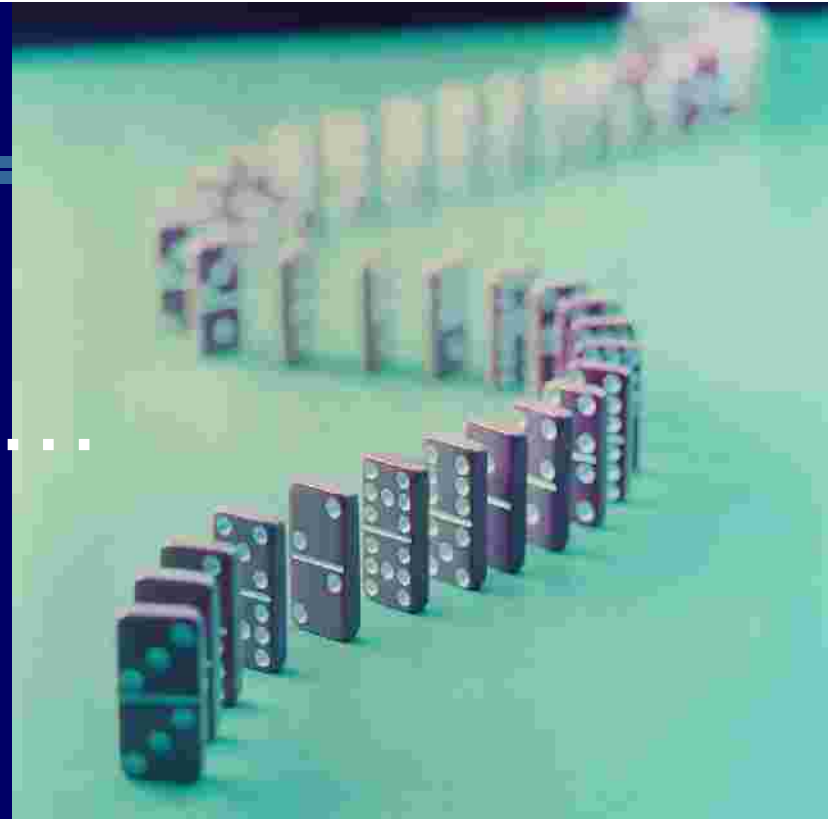
- n Mandatory participation is easier but increases resistance from districts.
- n Voluntary participation is hard to sell and slow to organize but builds great relationships and trust.

What we learned....



Face to face contact is even more important than we thought.

What we learned...



Districts who have completed the process are our best marketing tool.

What we learned



Partners may be scarce by implementation time.

Decisions to make before you start



- n Continual improvement or compliance?
- n Lots of shallow reviews or fewer reviews in depth?

Decisions to make before you start




n Is this a manageable workload for
your office?

n Is this a manageable workload for
district offices?

Decisions to make before you start...



n Are there questions that you don't want to hear the answers to?



And when all that is figured
out...

It will be time to start all over
again for another round...